


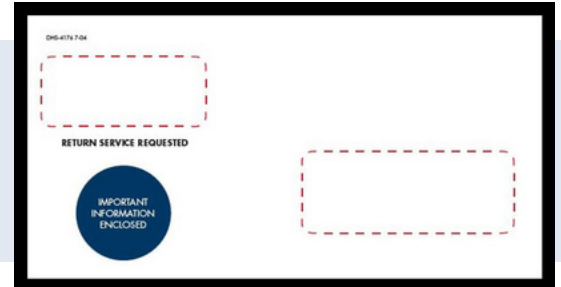
# Keeping Minnesotans Covered During Medicaid Unwinding: *Enrollee Resources*





 1.5M or 1 in 4 Minnesotans will need to have their eligibility reviewed to renew their coverage on Medical Assistance and MinnesotaCare between now and summer 2024


***"Watch for the circle in blue when it's time to renew"***


**Prevent an avoidable gap in coverage**



 Report address and phone number changes. [Update your contact information](#) with your county, tribe, or health plan.





 Look for important information about healthcare coverage in your mailbox ***"Watch for the circle in blue when it's time to renew"***. Open mail from DHS, counties, tribes or health plans and return renewal forms as quickly as possible.


 Look up when your renewal takes place with the [renewal lookup tool](#). You will need your member number and case number to look up your renewal month.


 Get text messages when you need to take action


- DHS will text you from "28343" when we mail you your renewal information and to remind you to submit your paperwork before the deadline. [Learn more](#).

If you are no longer eligible for Medical Assistance or MinnesotaCare, learn about other available coverage options, like:

-  • Employer-sponsored insurance –If you are eligible for health insurance through your job, you have 60 days to enroll after the date you lose Medicaid coverage. Talk to your employer or HR department.
-  • MNsure health plans – call a navigator to understand options
-  • Medicare (contact the Social Security Administration at 1-800-772-1213 or visit their website)
-  • Military and veteran coverage, such as TriCare, CHAMPVA or VA

 Use assistance resources. [Navigators](#) and [health plans](#) can answer questions and provide support with renewals, re-enrollment, or finding new coverage.

 Be aware of scams and fraud. Government agencies, health insurance providers, and doctors will never ask you to verify your Social Security, bank account, or credit card number, and they won't ask you to wire money or pay with a gift card.

 Remember that changes in circumstances, like growing your family, marital status changes, new diagnoses, etc. – may make you or someone in your household eligible for Medicaid or MinnesotaCare again. You can apply at any time, and there are no limits on how many times you can apply.

# Resources to Keep Minnesotans Covered

## Helpful Numbers

- Senior LinkAge Line: 800-333-2433
- Disability Hub MN: 1-866-333-2466
- Social Security Administration (Medicare): +1 800-772-1213
- MNsure: 651-539-2099 or 855-366-7873
- DHS Health Care Consumer Support Line: 651-297-3862 or 800-657-3672

## MNsure Navigators and Brokers

- MNsure Assister Directory
- Navigator Organization Map
- Navigator and Broker Enrollment Events Calendar

## County and Tribal Agencies

- List of Contact Information for Counties and Tribes: or <https://edocs.dhs.state.mn.us/lfserver/Public/DHS-8344-ENG> for print version

## Department of Human Services (DHS)

- Renew My Coverage Website
- Address Update Campaign
- Online Renewal Date Lookup Tool
- Communications Toolkit
- Health Care Text Messaging Program
- Renewal "How-To" Videos and FAQs
- Renewal Dashboard

## Health Plan Member Services

- Blue Plus: 800-711-9862, TTY 711
- HealthPartners: 952-967-7998 or 866-885-8880, TTY 711
- Hennepin Health: 612-596-1036 or 800-647-0550
- Itasca Medical Care (IMCare): 800-843-9536
- Medica: 888-347-3630
- PrimeWest Health: 866-431-0801
- South Country Health Alliance: 866-567-7242, TTY 800-627-3529 or 711
- UCare: 612-676-3200 or 800-203-7225
- United Healthcare- MN: 888-269-5410